

Streamlining Complex Sales Processes: The Ultimate Guide for Industrial Companies

Automate Sales Quotes & Approvals

As industrial markets evolve at lightning speed, manufacturers and distributors are under intense pressure to streamline sales processes and meet customer demands faster than ever. To grow, organizations need to often create sales quotations for complex products with ease. However, <u>Gartner's recent survey</u> reveals that 62% of these companies identify slow quoting cycles as a major roadblock to sales growth. This highlights the urgent need for efficient <u>Configure</u>, <u>Price</u>, <u>Quote</u> (<u>CPQ</u>) <u>solutions</u> to stay competitive and drive success.

Industrial manufacturers struggle with intricate product configurations and custom services, while distributors have to navigate vast supplier networks, fluctuating inventory, and complex pricing models based on volumes, product or solution type, customer tier, and contracts.

To tackle these challenges, <u>CPQ software</u> has emerged as a game-changing solution, automating complex pricing structures, accelerating quote generation, and maintaining accuracy and compliance across the supply chain. In short, CPQ software for Manufacturing guides the salesperson and customer through options, ensures compatibility, automatically calculates pricing, and generates a professional quote and proposal, drastically <u>speeding up the sales cycle</u> and reducing errors.

Complexity in Quoting

First of all, product configurations can be very complex – especially in industrial settings. Both manufacturers and distributors face significant challenges when it comes to generating accurate and timely quotes.

Manufacturers must manage a diverse range of products and configurations, often with customizable options that can dramatically affect pricing. For example, a customer might need a pump with specific dimensions, materials, and motor options – and this pump might necessitate specific types of complementary hoses or parts for successful end-user installation and use.

Distributors also handle large catalogs with thousands of SKUs, each potentially having different pricing tiers with availability and constraints across multiple warehouses. For example, a distributor of industrial parts may deal with tens of thousands of SKUs, each with different pricing tiers based on customer relationships, order volume, and current supplier agreements.

If not managed or supported properly, these complexities can lead to <u>errors in pricing</u> and extended quote generation times, potentially costing sales opportunities.



Approval Bottlenecks

Secondly, the approval process for quotes can often become a significant bottleneck in the sales cycle. For manufacturers, multi-tier approval chains – e.g., involving engineering, finance, and management – can delay quotes for hours, days or even weeks, costing sales. Distributors face similar challenges when coordinating with suppliers for special pricing or terms on non-standard orders.

Complex approval processes and multiple stakeholder involvement can <u>extend the sales cycle</u>, especially in larger organizations. These delays not only frustrate customers but can also lead to lost sales as buyers seek quicker alternatives.

Disconnected Data and Information Silos

Thirdly, many manufacturers struggle with silos between sales, finance, and operations departments. This disconnection can lead to quotes that don't accurately reflect current production capabilities or costs. Distributors often face fragmented systems between inventory management, CRM, and ERP platforms, causing errors in availability and pricing information provided to customers.

Real-Time Data Integration

Mobileforce's unique real-time data integration capabilities are critical for both manufacturers and distributors. By integrating live data feeds from <u>ERP</u> systems, <u>CRM</u> platforms, and supplier databases, Mobileforce ensures that every quote reflects the most current pricing, inventory, and customer information.

This integration eliminates quoting errors based on outdated supplier data by incorporating real-time inventory and pricing directly into quotes. For manufacturers, it means sales representatives can confidently quote custom configurations knowing they have accurate information on production capacity and material costs.

Hybrid Cloud & Offline Capabilities

Mobileforce stands out as the only CPQ solution enabling field teams to provide quotes, generate proposals, and update CRM systems anywhere, anytime – even offline. This unique feature ensures that sales representatives can continue working efficiently in areas with limited or no internet connectivity, such as remote manufacturing sites or during travel.

The hybrid cloud architecture allows for seamless synchronization once an internet connection is reestablished, ensuring that all data remains up-to-date across the organization. This capability is particularly valuable for manufacturers and distributors with <u>field sales and services</u> teams who need to access and update information onthe-go, regardless of their location or connectivity status.

Mobileforce Streamlines Sales Workflows

Reducing Complexity in Product Configurations

Mobileforce significantly simplifies the process of quoting complex product configurations for manufacturers. The software's guided selling features walk sales representatives through the configuration process, ensuring all necessary options are considered and priced accurately.

For distributors, Mobileforce provides tools to manage vast SKU catalogs, including variants, bulk pricing, and supplier-specific terms. This capability allows sales teams to quickly generate accurate quotes for even the most complex orders, improving efficiency and customer satisfaction.





Seller-Centric Design

Mobileforce's interface is designed with the specific needs of sales representatives in manufacturing and distribution in mind. The intuitive layout and workflow mirror the natural sales process, making it easy for reps to quickly generate quotes, check inventory, and access customer history.

This seller-centric approach reduces training time and increases adoption rates among sales teams, leading to faster ROI on the CPQ investment.

Automating Approvals to Accelerate Sales Cycles

By automating approval processes, Mobileforce addresses one of the most significant bottlenecks in the sales cycle for both manufacturers and distributors. The software allows for the creation of custom approval workflows that can accommodate complex approval hierarchies and rules.

For manufacturers, this might mean automatically routing quotes above a certain value to the appropriate manager or department for approval.

Distributors can set up automated checks with suppliers for special pricing or inventory availability, significantly reducing the time needed to generate accurate quotes for non-standard orders.

Accelerating Key Business Outcomes for Sales Teams

Mobileforce isn't just about streamlining processes; it's about accelerating tangible business outcomes for industrial sales teams. The platform empowers your sales representatives to focus on what truly matters — building relationships and closing deals faster — by dramatically improving key performance indicators (KPIs). Here's how:

Faster Quote Turnaround Times & Improved Sales Conversion

Reducing the time it takes to generate accurate quotes translates directly into <u>faster sales</u> cycles. Sales teams can respond rapidly to customer inquiries, leading to increased deal flow and quicker wins. This acceleration is particularly crucial for companies with complex product configurations or intricate approval processes. Accurate, timely quotes and <u>streamlined workflows contribute to more efficient and effective sales processes</u>. By minimizing errors and delays, sales teams can present competitive offers that resonate with potential clients, leading to higher conversion rates.

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Increased Sales Revenue

The combined effect of faster quote turnaround times, improved conversion rates, and more effective usage of sales resources directly impacts bottom-line sales revenue. By removing bottlenecks, Mobileforce maximizes sales opportunities, driving sustainable revenue growth. Delivering accurate and timely quotes, coupled with streamlined post-sale service leads to increased customer satisfaction and loyalty.

Reduced Overhead & Enhanced Collaboration

Automation of tasks, including quote generation and approvals, significantly reduces the time sales teams spend on administrative work. This frees up valuable resources, allowing representatives to focus on building customer relationships and closing deals.

Mobileforce fosters seamless collaboration between sales, engineering, finance, and other departments. Improved communication and shared data visibility minimize miscommunication and improve coordination, enhancing the overall efficiency of the entire sales organization.

Transforming Manufacturing and Distribution Sales with Mobileforce

To stay competitive, manufacturers and distributors can't afford to be slowed down by inefficient, error-prone quoting processes. Mobileforce offers a comprehensive solution that addresses the unique challenges faced by these industries, ranging from <u>complex product configurations to multi-tiered pricing</u> structures and supplier management.

As manufacturing and distribution sectors continue to evolve, the need for efficient, accurate, and flexible **CPQ solutions** will only grow. Mobileforce is well-positioned to meet these needs, offering a powerful, adaptable platform that can grow and change with your business.

To see how Mobileforce can help enhance your sales processes and drive growth for your manufacturing or distribution business, <u>schedule a demo today</u>.

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